

Section 5: Infrastructure

Charlotte/Douglas International Airport

5501 Josh Birmingham Parkway
Charlotte, NC 28208
704-359-4000

The Charlotte/Douglas International Airport is conveniently located just off Billy Graham Parkway between I-85 and I-77 with quick access entrances and exits, easily accessible from all parts of the Charlotte Region including Union County.

Airline	Phone Number	Location
Air Canada Jazz	1-866-794-6049	Concourse A
AirTran Airways	1-800-AIRTRAN	Concourse A
American Airlines	1-800-433-7300	Concourse A
Continental Airlines,	1-800-525-0280	Concourse A
Delta Air Lines	1-800-221-1212	Concourse A
JetBlue Airways	1-800-JETBLUE	Concourse D
Lufthansa	1-800-399-5838	Concourse D
United Airlines	1-800-241-6522	Concourse A
US Airways	1-800-428-4322	Concourses B, C & D
US Airways Express	1-800-428-4322	E

Aircraft Gates

Concourse A.....	12 Gates
Concourse B.....	16 Gates
Concourse C.....	18 Gates
Concourse D.....	13 Gates
Concourse E.....	32 Gates

Air Cargo (2009 data - tons)

Air Freight/Express.....	86,236
Air Mail.....	17,510
International.....	15,806
TOTAL.....	119,552



International Service (Non-Stop/Direct) to:

- Antigua*
- Aruba
- Bridgetown, Barbados
- Belize*
- Bermuda*
- Cancun, Mexico
- Cozumel, Mexico*
- Frankfurt, Germany
- Freeport, Bahamas
- Grand Cayman Islands
- Liberia, Costa Rica*
- London, England
- Los Cabos, Mexico
- Mexico City, Mexico
- Montego Bay, Jamaica
- Munich, Germany
- Montreal, Canada
- Nassau, Bahamas
- Ottawa, Canada
- Paris, France*
- Providenciales, Turks & Caicos
- Puerto Vallarta, Mexico
- Punta Cana, Dominican Republic
- Rio de Janeiro, Brazil
- Rome, Italy
- San Jose, Costa Rica
- San Juan, Puerto Rico
- St. Croix, U.S. Virgin Islands*
- St. Lucia*
- St. Maarten, Netherland Antilles
- St. Kitts*
- St. Thomas, U.S. Virgin Islands
- Toronto, Canada

*seasonal service

Coming in 2011

- Sao Paulo, Brazil
- Dublin, Ireland
- Madrid, Spain

Daily Departures: 677 daily departures (February 2011)

Terminal: One Terminal with 5 concourses covering almost 1.7 Million sq. feet.

Airport Employment

City of Charlotte.....	350
HMSHost.....	855
US Airways.....	5,063
TSA.....	300
Cargo operators/services.....	3,000
General aviation.....	500
Other airlines/tenants/etc.....	8,500
Total.....	18,568

Passenger Stats 2009

International.....	2,178,086
Air Carrier.....	19,976,974
Regional.....	12,381,607
Total.....	34,536,667

Rankings, 2009

- 8th Nationwide in Operations
- 11th Nationwide in Passengers
- 40th Nationwide in Cargo

Source: Charlotte Douglas International Airport, April 2011.



Highways

More than 160 million people can be reached in one day by car or truck from Union County. Nearby Charlotte is the crossroads of I-77 (which connects Cleveland, OH to Columbia SC) and I-85 (which connects Montgomery, AL to Richmond, VA), as well as with I-40 (which connects Knoxville, TN to Wilmington, NC) in the northern section of the region. Having such a well-developed highway system makes our region favorable for over 450 trucking firms that are located here.

Largest Freight Trucking Companies in the Charlotte Region

CNF Incorporated

Areas Served: 50 states, Canada, Puerto Rico

Roadway Corporation

Areas Served: 50 states, Canada, Puerto Rico, Mexico, Virgin Islands, Europe, Pacific Rim, and Latin America

Schneider National Incorporated

Areas Served: 48 states, Canada, Mexico

Yellow Corporation

Areas Served: 50 states, Canada, Pacific Rim, Mexico, Puerto Rico, and Europe

USF Corporation

Areas Served: Central and Southeastern U.S., Ontario, Quebec

Arkansas Best Corporation

Areas Served: 50 states, Canada, Mexico, Puerto Rico, and International

Overnight Transportation

Areas Served: 50 states, Canada, Puerto Rico, U.S. Virgin Islands, Guam

Watkins Motor Lines Incorporated

Areas Served: 41 states, Canada, Mexico, and Puerto Rico

Estes Express Lines Incorporated

Areas Served: 50 states

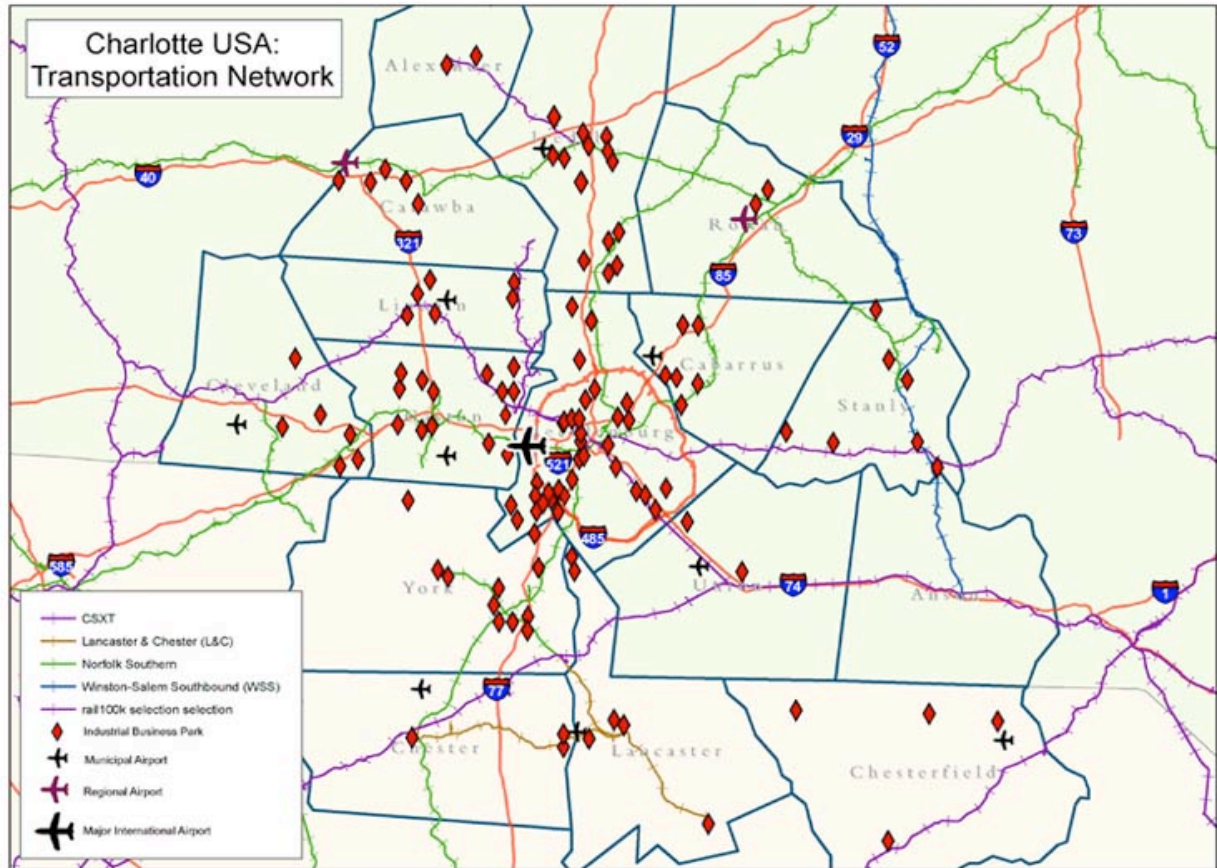
Averitt Express Incorporated

Areas Served: Global

Source: Bell South Yellow Pages.

Regional Rail System

Union County and the Charlotte Region are served by the largest consolidated rail system in the country. With links to 22 states in the eastern half of the U.S., the rail connections to the Carolina coast give the region the status of an inland port. Norfolk Southern and CSX serve over 46,000 miles of track stretching over 20 states in the South, East, Midwest, and Canada.



Seaports

Rail connections to the Carolina coast give the Charlotte region status as an inland port as well as giving access to the Foreign Trade Zone. Within a 4-hour truck or rail ride, the deep seaports of Charleston, Savannah, Wilmington and Morehead City can all be reached. These 4 ports have attributes such as the busiest container port along the Southeast and Gulf coasts, the largest single-terminal complex with the longest contiguous dock on the east coast, and a major import of rubber, second only to New Orleans

Source: Charlotte Regional Partnership, 2007.



Foreign Trade Zones

A foreign-trade zone is a designated site licensed by the Foreign-Trade Zones (FTZ) Board at which special customs procedures may be used. These procedures allow domestic activity involving foreign items to take place prior to formal customs entry. Duty-free treatment is accorded items that are re-exported and duty payment is deferred on items sold in the U.S. market, thus offsetting customs advantages available to overseas producers who compete with producers located in the United States.

Subzones are special-purpose zones, usually at manufacturing plants. A site which has been granted zone status may not be used for zone activity until the site has been separately approved for FTZ activation by local U.S. Customs and Border Protection (CBP) officials, and the zone activity remains under the supervision of CBP. FTZ sites and facilities remain within the jurisdiction of local, state or federal governments or agencies.

For More Information, Contact:

Kathleen Boyce
Southeastern Zone
(202) 482-2862
Kathleen.Boyce@trade.gov

FTZ No. 57 Mecklenburg County

Grantee: Charlotte Regional Partnership, Inc.
550 S. Caldwell St., Suite 760
Charlotte, NC 28202
Ronnie Bryant (704) 347-8942
Fax (704) 347-8981
rbryant@charlotteusa.com

FTZ No. 93 Raleigh/Durham

Grantee: Triangle J Council of Governments
c/o World Trade Center North Carolina
P.O. Box 12276
Research Triangle Park, NC 27709
Pamela Davison (919) 558-9394
Fax (919) 549-9390
ftzwoman@yahoo.com

FTZ No. 66 Wilmington

Grantee: North Carolina Dept. of Commerce
Operator: N.C. State Port Authority
P.O. Box 9002, Wilmington, NC 28402
Lance Kenworthy (910) 343-6228
Fax (910) 763-6440
lance_kenworthy@ncports.com

FTZ No. 214 Lenoir County

Grantee: North Carolina Global TransPark Authority
2780 Jet Port Road, Suite A
Kinston, NC 28504
Darlene Waddell (252) 522-4929 x714
Fax (252) 522-5778
dwaddell@ncgtp.com

FTZ No. 67 Morehead City

Grantee: North Carolina Dept. of Commerce
Operator: N.C. State Port Authority
P.O. Box 9002, Wilmington, NC 28402
Lance Kenworthy (910) 343-6228
Fax (910) 763-6440
lance_kenworthy@ncports.com

FTZ No. 230 Piedmont Triad Area

Grantee: Piedmont Triad Partnership
416 Gallimore Dairy Rd., Suite M
Greensboro, NC 27409
Penny Whiteheart (336) 668-4556
Fax (336) 668-3749
pwhiteheart@piedmonttriadnc.com
www.piedmonttriadnc.com

Source : U.S. Foreign Trade Zone, April, 2011.
www.ia.ita.doc.gov/ftzpage



Utilities

Electricity Providers

City of Monroe

704-282-4511

- Serves most of Monroe. Duke Energy and Union Power serve areas in outlying portions of the city limits of Monroe.

Duke Energy

Eastern Union County office
704-624-2149

Western Union County office
704-594-9400

- Serves many unincorporated areas, and portions of the towns of Fairview, Indian Trail, Marshville, Mineral Springs, Monroe, Unionville, Waxhaw, Weddington, Wesley Chapel, Wingate, and Stallings.

Union Power Cooperative

704-289-3145

- Serves many unincorporated areas, all of the towns of Hemby Bridge, Lake Park and Marvin, and the towns of Fairview, Indian Trail, Marshville, Mineral Springs, Monroe, Unionville, Waxhaw, Weddington, Wesley Chapel, Wingate, and Stallings.

Pee Dee Electric

800-992-1626

- Serves a small area in southeast Union County.

Natural Gas Providers

City of Monroe

704-282-4511

- Serves Monroe, Wingate and nearby areas

Piedmont Natural Gas

800-752-7504

- Serves most of Union County



Telephone Providers

Windstream (Eastern Union County)

Residential service 704-624-2101
Business service 704-847-9095

Windstream (Western Union County)

Residential service 704-847-4828
Business service 704-847-9055

Verizon (Monroe/Wingate/Central Union County)

Residential service 800-483-4300
Business service 800-483-5300

Cable Providers

Time Warner Cable

Sales 1-888-519-5514

Monroe
1490 Walk up Avenue
Monroe, NC 28110
1-877-566-4892
www.timewarnercable.com

Water/Sewer Providers

City of Monroe

704-282-4511

- Serves Monroe

Union County Public Works

704-296-4210

- Serves unincorporated areas and all or portions of towns of Hemby Bridge, Indian Trail, Lake Park, Marvin, Stallings, Waxhaw and Weddington. Marshville and Wingate contract with Union County for purchase of water and treatment of sewer and bill their customers directly.
- Private sewer companies support some subdivisions.



US Post Offices in Union County

Community & Zip Code	Address	Telephone Number
Indian Trail 28079	210 Postage Way	704-821-7311
Marshville 28103	322 E. Union Street	704-624-2416
Matthews - Serves Union County zip codes 28104, 28106 (post office boxes)	301 E. John Street	704-847-9185
Mineral Springs 28108	5912 Waxhaw Highway	704-843-3215
Monroe 28110, 28111 (post office boxes), 28112	101 S. Charlotte Avenue	704-225-1097; 704-289-4508
Waxhaw 28173	524 Broome Street (Highway 16)	704-843-2138
Wingate 28174	124 N. Main	704-233-4425

Police Contacts in Union County

For all law enforcement emergencies, call 911. The following towns have their own police, which can be contacted directly:

Community	Telephone Number
Marshville	704-624-2121
Monroe	704-282-4728
Stallings	704-821-0300
Waxhaw	704-843-0353
Wingate	704-233-5657
All other towns call the Union County Sheriff's Office: 704-283-3789	

Source: Union County Chamber of Commerce, last update May 2011.